



TLB Planning  
Through Life & Beyond

## TLB Planning Ltd COOKIE POLICY

### WHAT ARE COOKIES?

- Cookies are small files placed on your computer or device by our site when you visit certain parts of it and/or when you use certain features of our site. They are created when you open our website.
- Our website sends information to the browser you use, which then creates a text file.
- These cookies are then stored as small files on your device for various periods of time.
- Every time you come back to the website, the browser retrieves and sends cookies to the server, which helps to improve your experience of the website by remembering settings, so you don't have to re-enter them every time you visit
- Remembering your last properties and searches, helps you keep on top of new listings
- Measuring use of the website so that we can see where we can improve.
- You can manage and/or delete these small files from your device, but please be aware that this will limit the functionality we then can offer to you.
- To learn more about cookies and how to manage or remove them, please visit [aboutcookies.org](http://aboutcookies.org).

### INFORMATION ABOUT US:

Our site is owned and operated by TLB Planning Ltd, PO Box 791, Swansea, SA4 5DB.

We are not currently VAT registered.

If you have any queries on any data protection issue, contact us either by email to [info@tlbplanning.org](mailto:info@tlbplanning.org), or you can ring us on 01792 342673 or by post at TLB Planning Ltd, PO Box 791, Swansea, SA4 5DB .

### OUR COOKIE POLICY AND USAGE

- We have carefully chosen these cookies and have taken steps to ensure that your privacy and personal data is protected and always respected.
- As with many websites, we use cookies to make using our website as simple and convenient as possible to use.
- Please read this cookie policy carefully and ensure that you understand it.
- Your acceptance of our cookie policy is deemed to occur if you continue using our site.
- If you do not agree to our cookie policy, please stop using our site immediately.

### HOW DOES OUR SITE USE COOKIES?

**Strictly Necessary Cookies:** A cookie falls into this category if it is essential to the operation of our site, supporting functions such as logging in, your shopping basket, and payment transactions. **We do not use this type of cookie on our website.**

**Analytics Cookies:** It is important for us to understand how you use our site, for example, how efficiently you can navigate around it, and what features you use. Analytics cookies enable us to gather this information, helping us to improve our site and your experience of it.

**Functionality Cookies:** Functionality cookies enable us to provide additional functions to you on our site such as personalisation and remembering your saved preferences. **We do not use this type of cookie on our website.**

**Targeting Cookies:** It is important for us to know when and how often you visit our site, and which parts of it you have used (including which pages you have visited, and which links you have visited). As with analytics cookies, this information helps us to better understand you and, in turn, to make our site and advertising more relevant to your interests.

**Third Party Cookies:** Third party cookies are placed by other companies and are not allowed on our website.

**Persistent Cookies:** Any of the above types of cookie may be a persistent cookie. Persistent cookies are those which remain on your computer or device for a predetermined period and are activated each time you visit our site.

**Session Cookies:** Any of the above types of cookie may be a session cookie. Session cookies are temporary and only remain on your computer or device from the point at which you visit our site until you close your browser. Session cookies are deleted when you close your browser.

#### WHAT COOKIES DOES OUR SITE USE?

The following first party Cookies may be placed on your computer or device:

Name of Cookie	Purpose & Type	Strictly Necessary
Analytics Cookie	The cookie is updated every time data is sent to	Yes
Targeting Cookie	Targeting or advertising cookies are placed	No

Our site uses analytics services provided by **Google Analytics**.

Website analytics refers to a set of tools used to collect and analyse anonymous usage information, enabling us to better understand how our website is used. This, in turn, enables us to improve our website and the services offered through it. You do not have to allow us to use these cookies, however whilst our use of them does not pose any risk to your privacy or your safe use of our website, it does enable us to continually improve our web-site, making it a better and more useful experience for you.

The analytics service used by our website use analytics cookies to gather the required information.

The analytics service(s) we use are:

Name of Cookie	Purpose & Type	Provider	Strictly Necessary
1P_JAR, _ga	_ga registers a unique ID that issued to generate statistical data on how visitors use the website. The "1P_JAR" cookie is used to gather website statistics and track conversion rates. SIDCC is a security cookie to protect a users data from unauthorised access	<a href="https://support.google.com/analytics/answer/6004245">https://support.google.com/analytics/answer/6004245</a> Duration is session to two years	No
_gat	Used by Google Analytics to throttle request rate	Google-analytics.com/analytics.js	No
CONSENT	JavaScript plugin that warns users about using cookies on the webpage	Google.com, google.co.uk	Yes
_gid	Registers a unique ID that is used to generate statistical data on how the visitor uses the website	Google-analytics.com/analytics.js Duration 1 day	No

## CONSENT AND CONTROL

- Before cookies are placed on your computer or device, you will be asked for your consent to set those cookies. By giving your consent you are enabling us to provide the best possible experience and service to you. You may refuse consent unless those cookies are strictly necessary; however certain features of our website may not function fully, or as intended.
- In addition to the controls that we provide, you can choose to enable or disable cookies in your internet browser.
- Most internet browsers also enable you to choose whether you wish to disable all cookies or only third-party cookies. By default, most internet browsers accept cookies, but this can be changed.
- For further details, please consult the help menu in your internet browser or the documentation that came with your device.

The links below provide instructions on how to control cookies in all mainstream browsers:

Google chrome: <https://support.google.com/chrome/answer/95647?hl=en-gb>

Microsoft Internet Explorer: <https://support.microsoft.com/en-us/kb/278835>

Microsoft Edge: <https://support.microsoft.com/en-gb/products/microsoft-edge> (There are no specific instructions at this time, but Microsoft support will be able to assist)

Safari (macOS): [https://support.apple.com/kb/PH21411?viewlocale=en\\_GB&locale=en\\_GB](https://support.apple.com/kb/PH21411?viewlocale=en_GB&locale=en_GB)

Safari (iOS): <https://support.apple.com/en-gb/HT201265>

Mozilla Firefox: <https://support.mozilla.org/en-US/kb/enable-and-disable-Cookies-website-preferences>

Android: <https://support.google.com/chrome/answer/95647?co=GENIE.Platform%3DAndroid&hl=en>  
(Please refer to your device's documentation for manufacturers' own browsers)

### **CHANGES TO THIS COOKIE POLICY**

- We may alter this cookie policy at any time. Any such changes will become binding on you on your first use of our site after the changes have been made. You are therefore advised to check this page from time to time.
- In the event of any conflict between the current version of this cookie policy and any previous version(s), the provisions current and in effect shall prevail unless it is expressly stated otherwise.

### **FURTHER INFORMATION**

- If you would like to know more about how we use cookies, please contact us. Contact information is noted above.
- More information about privacy, data protection and our terms and conditions can be found on other pages of our website.